

# General Energy Systems (Pty) Ltd.

Reg. No. 95/05833/07



## GES

Energy Management

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### **Protection of Personal Information Act (POPI) Notification**

Dear Valued Customer,

As the South African Protection of Personal Information Act (POPI) will officially be enforced on 1 July 2021, GES herewith notifies all customers, suppliers and third parties of the compliance hereto.

The POPI Act is intended to promote the right to privacy while at the same time, protecting the flow of information and the right of access to information.

The POPI Act establishes the rights and duties of organisations to collect and use personal data for business balanced against the right of individuals to have their personal details respected.

This notification sets out how personal information will be collected, used and protected by GES as required by the POPI Act.

The personal information that GES requires relates to names and surnames, birth dates, identity numbers, demographic information, occupation information, physical addresses, email addresses and telephone contact details. This information may be used for the verification of the customer, supplier and third-party details and where appropriate, to conduct credit checks.

The customer, supplier and third party acknowledge and hold the right to request a list of the names and addresses of a potential recipient/s of the information and to review and correct the information.

Customers, suppliers and third parties acknowledge that the collection, processing and transfer of the information is important to enforce the contractual relationship with GES.

All personal information will be held securely. Whenever GES commissions other organisations to provide support services, GES will conclude a written agreement with the operator to establish and maintain confidentiality and security measures to ensure the integrity of personal information.

Should GES become aware that personal information has been compromised in any way, we will notify you accordingly as well as the relevant Regulatory Authorities within the prescribed timelines. As part of the notification of the breach, GES will advise of the nature of the breach and what actions may be taken to protect your information.

Yours Sincerely,

David Beningfield  
Managing Director