

Shisa Energy Systems (Pty) Ltd

Reg No: 2006/034322/07



Unit 2 The Firs
5 Humber Street
Woodmead
PO Box 3030
Rivonia
2128

Tel: +27 11 803 8245
Fax: +27 11 803 7131
Email: geskza@iafrica.com

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Protection of Personal Information Act (POPI) Notification

Dear Valued Customer,

As the South African Protection of Personal Information Act (POPI) will officially be enforced on 1 July 2021, SHISA Energy Systems herewith notifies all customers, suppliers and third parties of the compliance hereto.

The POPI Act is intended to promote the right to privacy while at the same time, protecting the flow of information and the right of access to information.

The POPI Act establishes the rights and duties of organisations to collect and use personal data for business balanced against the right of individuals to have their personal details respected.

This notification sets out how personal information will be collected, used and protected by SHISA Energy Systems as required by the POPI Act.

The personal information that SHISA Energy Systems requires relates to names and surnames, birth dates, identity numbers, demographic information, occupation information, physical addresses, email addresses and telephone contact details. This information may be used for the verification of the customer, supplier and third-party details and where appropriate, to conduct credit checks.

The customer, supplier and third party acknowledge and hold the right to request a list of the names and addresses of a potential recipient/s of the information and to review and correct the information.

Customers, suppliers and third parties acknowledge that the collection, processing and transfer of the information is important to enforce the contractual relationship with Perhex Consulting.

All personal information will be held securely. Whenever SHISA Energy Systems commissions other organisations to provide support services, SHISA Energy Systems will conclude a written agreement with the operator to establish and maintain confidentiality and security measures to ensure the integrity of personal information.

Should SHISA Energy Systems become aware that personal information has been compromised in any way, we will notify you accordingly as well as the relevant Regulatory Authorities within the prescribed timelines. As part of the notification of the breach, SHISA Energy Systems will advise of the nature of the breach and what actions may be taken to protect your information.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'David Behingfield', written over a horizontal line.

David Behingfield
Managing Director